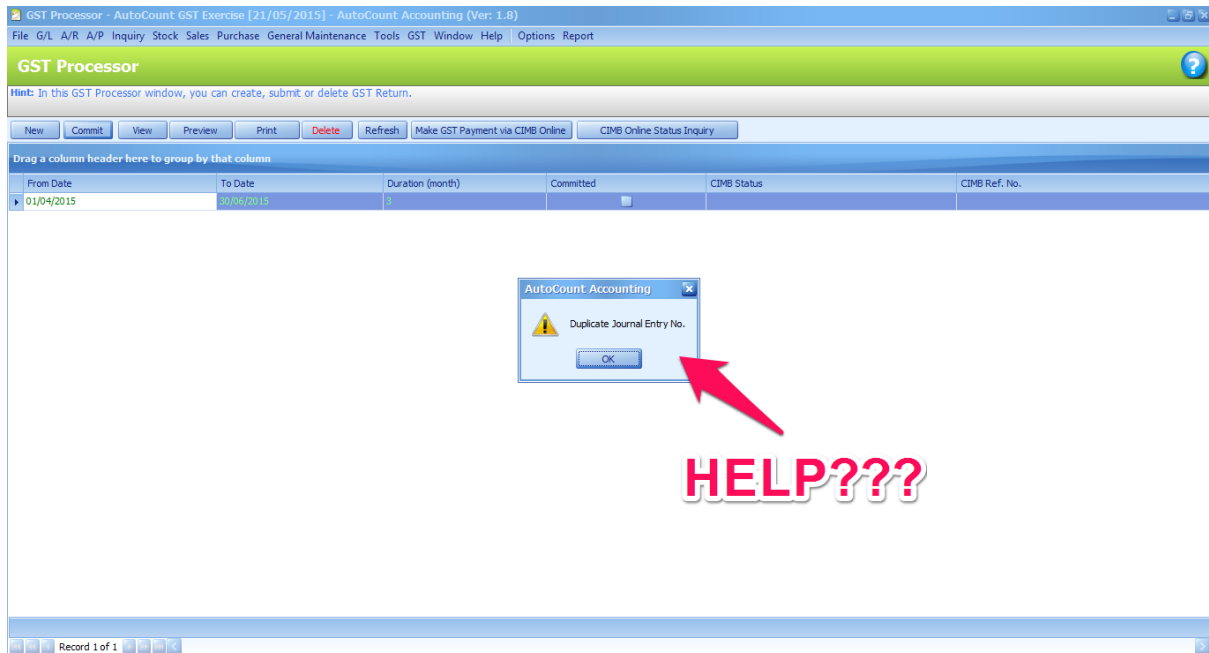


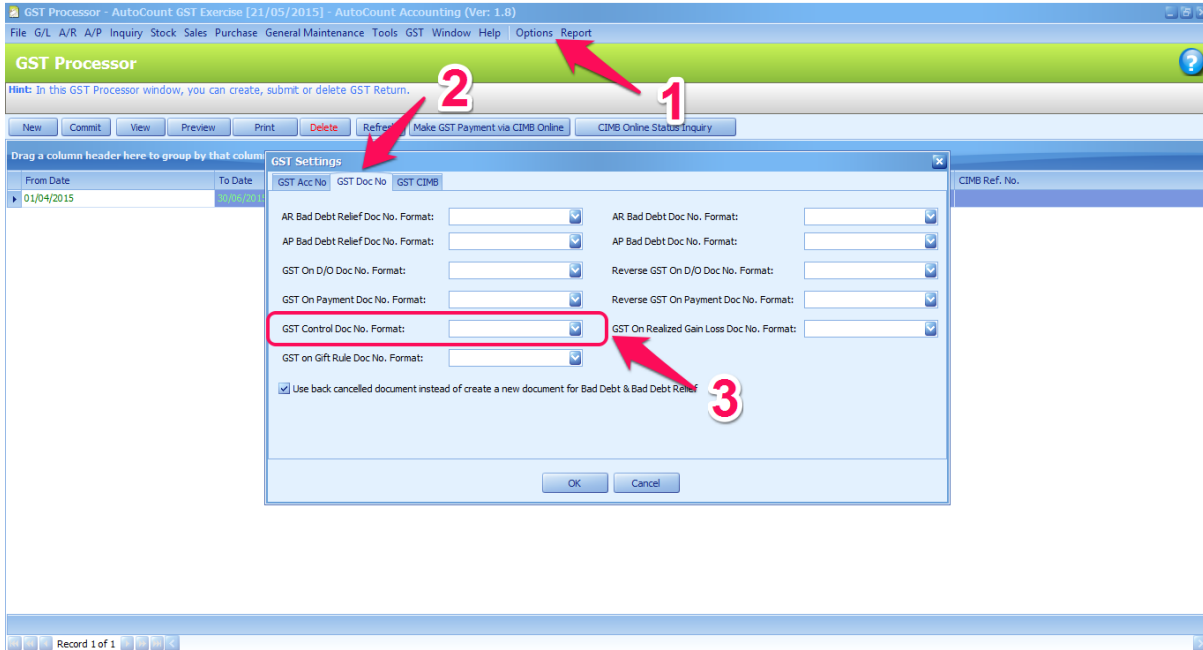
Solving Duplicate Journal Entry Number when Committing GST Processor

There are many users facing this issue during committing GST Processor – “Duplicate Journal Entry No” and I believe most of the users do not know how to solve this issue. Well, this post will guide you step by step to check and solve this error so that you can commit your GST Peacefully

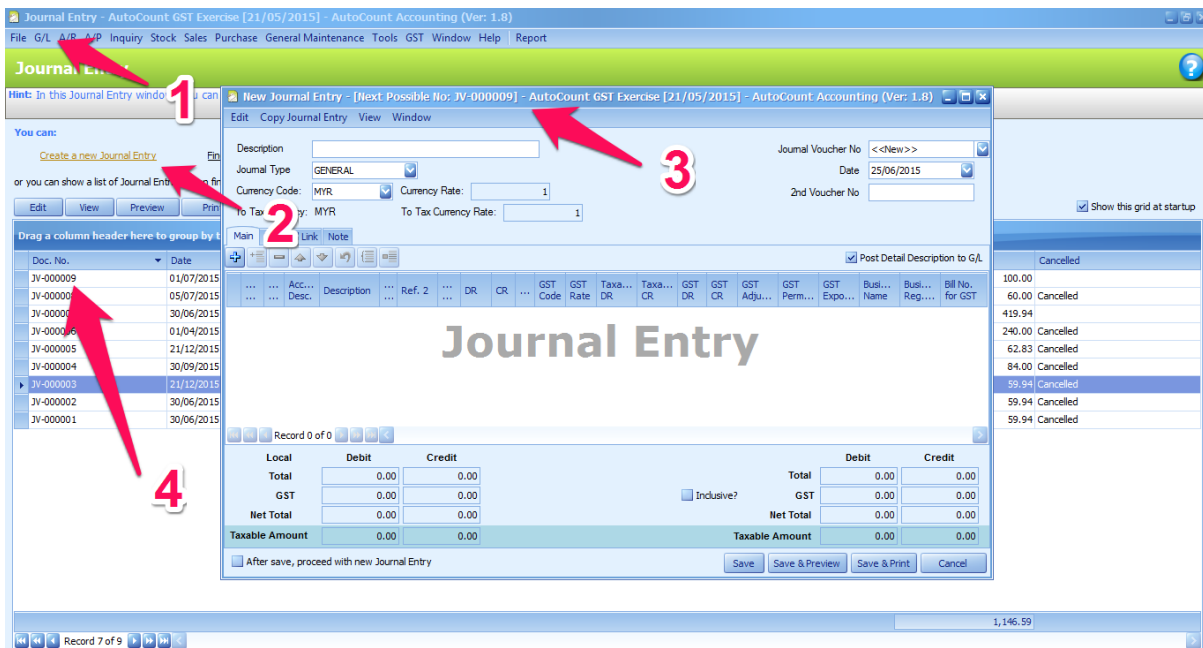


FOR USERS THAT DOES NOT USE MONTHLY NUMBERING FORMAT

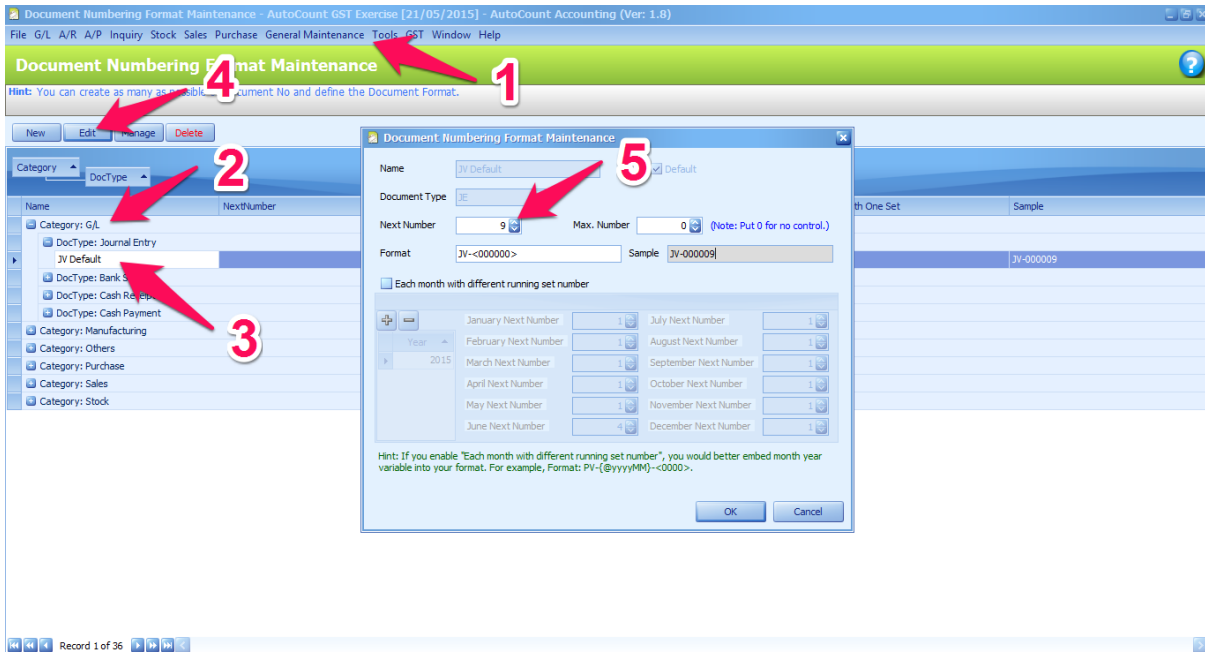
1. Go to GST → GST Processor → Options → Settings → GST DocNo. Check your GST Control Acc Document Number format, if it is blank then the system will capture the Default Journal Numbering format.



2. Go to GL → Journal Entry → Create New Journal. There will be a “Next Possible Number JV-XXXX” at the top of the header of your journal. Check if this journal number already exists in the system. Also check what should be your next number at your journal listing so that you can set the next number for it.

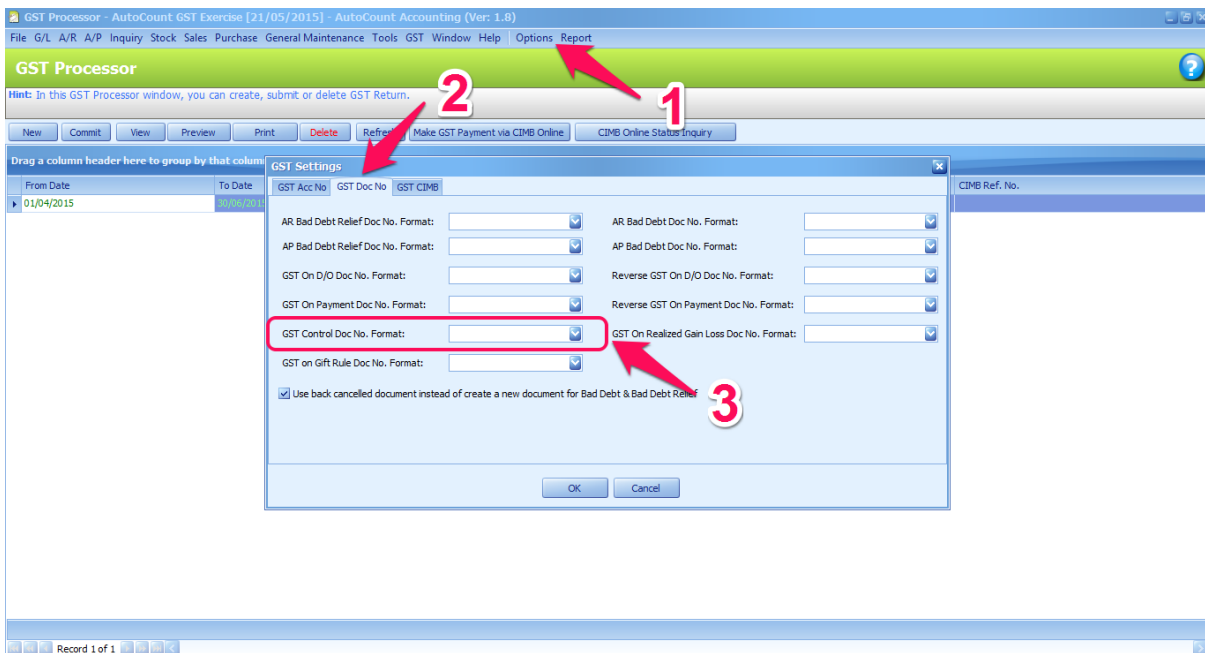


3. To set the next number of your journal, go to General Maintenance → Document Numbering Format Maintenance. Look for GL Category → DocType Journal. Select the numbering that you had set for GST Control Account (If you did not set at the GST Processor setting as Step 1, choose the default numbering format). Then adjust to your exact next number.

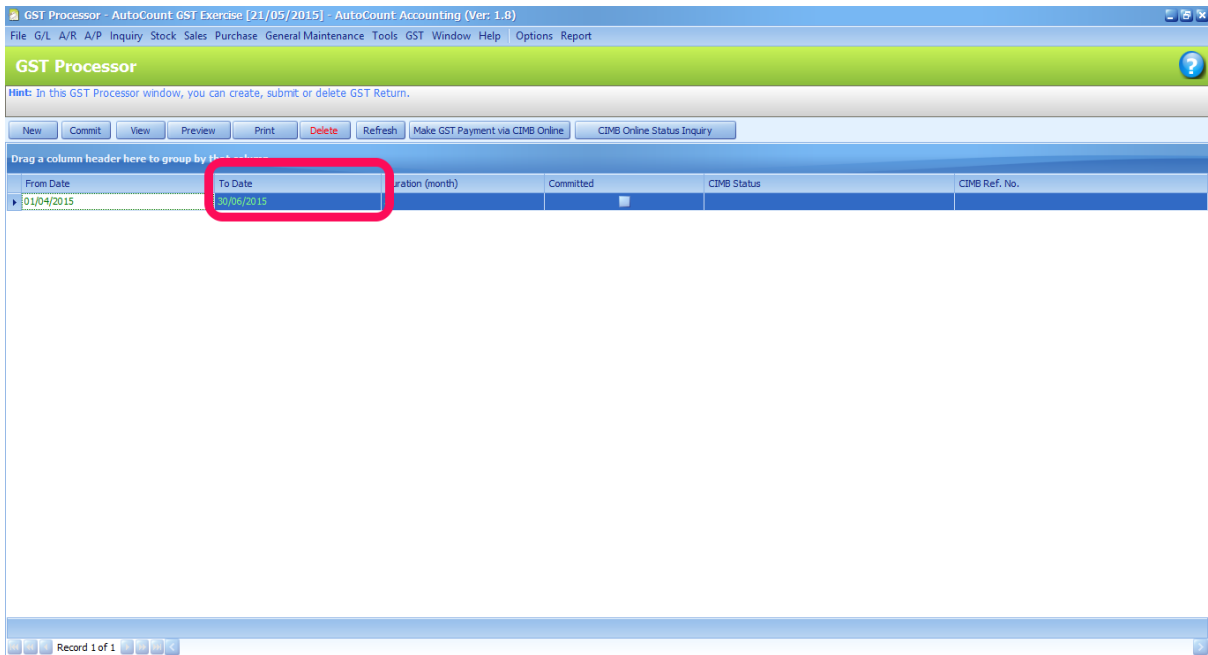


FOR USERS THAT USES MONTHLY RUNNING NUMBER FORMAT

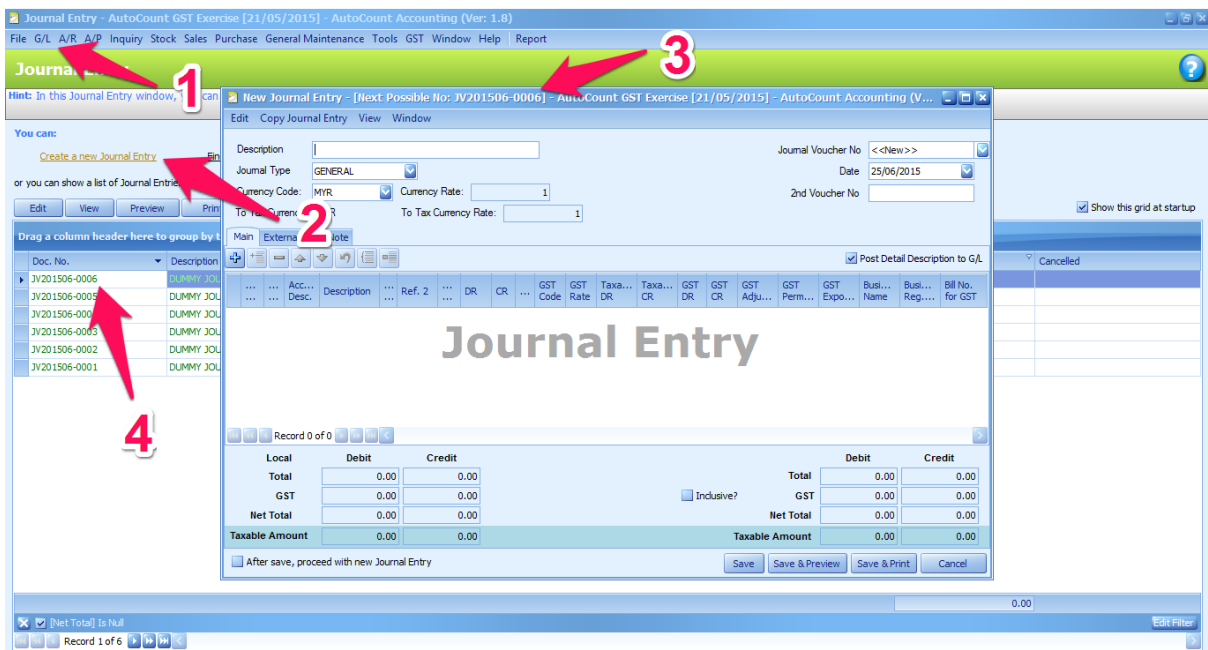
1. Go to GST → GST Processor → Options → Settings → GST DocNo. Check your GST Control Account Document Numbering format, if it is blank then the system will capture the Default Journal Numbering Format.



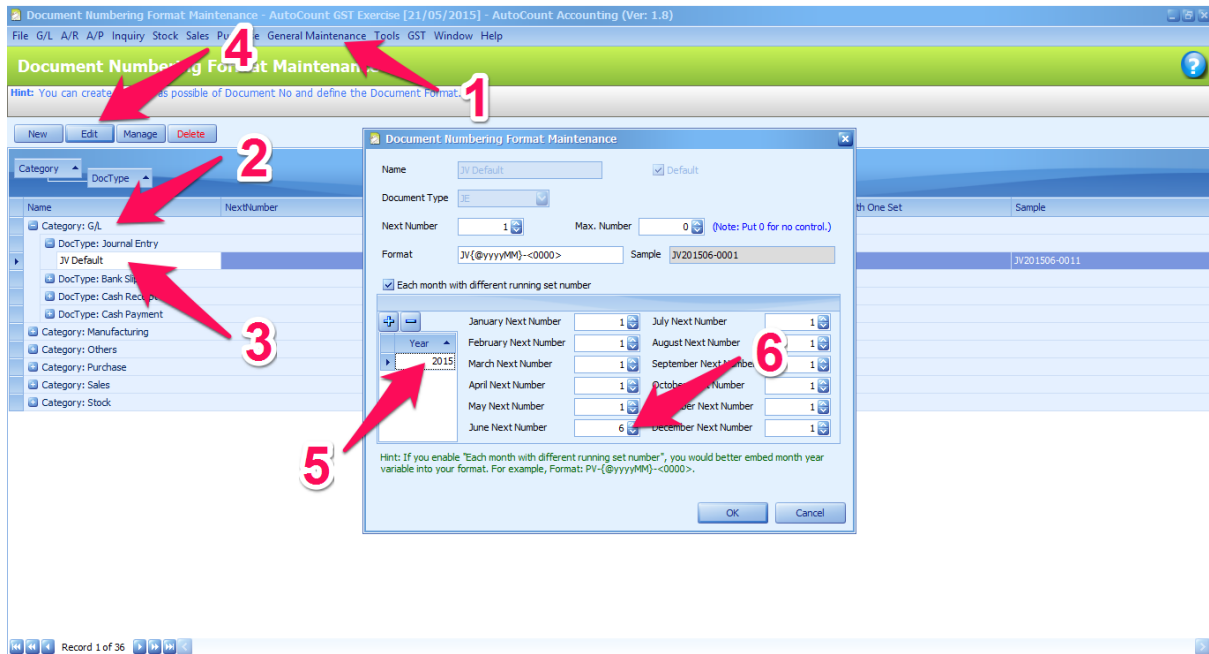
2. Check your Taxable period end month.



3. Go to GL → Journal Entry → Create New Journal. Change the Journal Date to the end month of your Taxable Period (for this case June). There will be a “Next Possible Number JV-XXXX” at the top of your header of your journal. Check if this journal number already exists in the system. Also check what should be your next number at your journal listing for this month so that you can set the next number for it.



4. To set the next number of your journal. Go to General Maintenance → Document Numbering Format Maintenance. Look for GL Category → DocType Journal. Select the numbering that you had set for GST Control Account (If you did not set at the GST Processor setting as Step 1, choose the default numbering format). After edit, make sure you check the correct year and adjust your next number for that particular month.



**Note: If you are submitting GST from April – June, you will need to adjust your June number as the system will generate this GST Control Journal as the last day of your taxable period – which is June. If you are submitting for May, then check for your May’s number.*

Committing GST Processor

After you had adjust your numbering (if you face such error), you should be able to commit your GST Processor successfully.

